Financial protection – for you and your family

Protecting what matters most

Most people's finances are like a house of cards, with their ability to earn an income acting as the bottom row. Everything else rests upon this bottom layer and, should the worst happen and your income stop, the whole house can come tumbling down. Life and health insurance protection underpins most good financial planning. These types of insurance can ensure that, if the worst should happen, the right amount of money will reach the right hands at the right time.

There are three main forms of protection to consider:

- **Life insurance** – making sure that those left behind have funds after the death of a parent or some other person with dependants.
- **Health insurance** – making sure that you have enough money if you fall seriously ill.
- **Medical insurance** – making sure that you have access to the best medical treatment when it is needed.

This guide gives a brief insight into the importance of financial protection and the different forms of protection to consider.

Life insurance needs

Life insurance puts money in the hands of those who need it when a person dies. There are many reasons why this money might be needed, as the following scenarios indicate:

Planning point

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Customer scenario	Possible needs
John is 37. He is married to Jane and they have three children. Jane does not currently work. They have a large mortgage.	John might need to consider insurance for the mortgage (and any other loans). He might also need to look at insurance to provide for Jane and the children's on-going needs. Equally, they might need to consider the financial effect of Jane's death. Would John be able to continue to work? Would the mortgage need to be repaid?
Mary is 72 and widowed. She has a large estate worth well in excess of £1.5 million which she wishes to leave to her children. She does not wish to take any action that would reduce her access to her assets during her lifetime, but likes the idea of planning to put the right money, in the right hands, at the right time to pay the inheritance tax (IHT) bill.	Mary might want to consider life insurance to provide for this requirement. By taking out life insurance and placing this in a trust arrangement, she could ensure that the money is available to her beneficiaries when they need to pay the IHT bill.

Derek is 82 and his wife, Mavis, is 79. They have modest assets and no real savings. They do, however, have a reasonable pension income. They would like to ensure that when the time comes, their family are not left financially responsible for their funerals.	Life insurance might be appropriate. This could ensure that a lump sum is available when the time comes for their family to meet the cost of their funerals.
Kristina and Marius run a successful catering company. The business is a limited company and they each own 50% of the shares. They are concerned that, in the event of either of them dying, the other's shares would pass to their family and that the family would contribute nothing to the business.	Life insurance could ensure that the family is protected whilst allowing the surviving business partner to take over the entire business.

If your income would stop upon your death, and you have people who depend on you financially, you should have life insurance cover. If you live with a spouse or partner and their earnings would also stop at death, they too should have insurance cover. However, if you do not have financial dependants, you may not have a need for life assurance.

Planning point

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Quantifying the need for life insurance

The life insurance needed to cover a loan is relatively simple to assess. You need enough insurance for the amount of the loan and the cover should last for the time that the loan is outstanding. If you pay off some of the loan, you should be able to reduce the amount of cover earmarked for this purpose. But most people also need insurance cover to replace their income if they were to die. The same principles apply but the calculations are a little more complicated, as the following example demonstrates.

Example – Calculating needs

Sandeep and his wife Aasha have a son of five who is about to start school. His parents have decided to send him to a fee-paying school and expect him to be there until he is 18. They are now considering life insurance to ensure that the fees could continue to be paid for the next 13 years. The first thing to do is therefore to quantify the total cost of school fees over the next 13 years, taking inflation into account.

The approach to insuring other needs is roughly the same. For example, you could calculate how much your family would need to cover the general household and other expenses, and how long they would need the funds.

You can arrange for life cover to pay out a series of annual amounts over a set period, which is a simple approach to replacing an annual income, but most life cover pays out a lump sum. If you want a lump sum to provide £1,000 a year for ten years, you would need life cover of about £10,000 because even if you invested a lump sum it wouldn't have long to grow before you needed to spend it. If you needed the

income for 20 years, however, you might only need about £18,500 because you could invest some of this for the longer term and benefit from growth and income.

It is sometimes hard to work out how much life cover you would require for your family, because of the difficulties of assessing your family's needs after one or both parents have died. Current levels of expenditure provide a good starting point for these estimates. Then you would have to consider the other costs that might be involved, like child care. It can be especially difficult to assess the potential financial impact of the death of a parent who spends most of their time looking after children and the household. A good starting point is to estimate the costs of buying in these services.

The right life insurance policies for you

Term assurance, sometimes called temporary insurance, is the right sort of cover for most types of family protection needs. It provides insurance at the lowest cost for the period that it is required.

It is rare that you would need other types of life insurance for family protection, because they generally involve much higher costs than term assurance for comparable levels of cover. Whole of life assurance provides cover for the whole of your life, as the name implies, and its main use is in inheritance tax planning and provision for funeral expenses. Endowment policies are essentially savings products with some added life assurance and they can be used for repaying mortgages, although they are much less widely sold than they were in the past. Both whole of life and endowment policies can have substantial investment values that you can cash-in, unlike term assurance policies.

Term assurance is the simplest form of life insurance, working in a similar way to your house insurance. The policy will pay out if you die during the term, but if you survive to the end of the term, the contract simply comes to an end and there is no pay-out.

The cost of life assurance varies considerably according to your age and state of health. The cost of 10-year term assurance for a 30-year-old is about a tenth of the same cover for a 60-year old. A person's state of health is also very important; poor health could mean increased premiums or even the possibility that the individual cannot be insured. Although term assurance is a simple product, there are variations that suit different needs.

Planning point

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Type of term assurance

Policy type	Description
Level term	These polices pay out a fixed sum if you die during the term of the policy.
Renewable or convertible term	Some policies are renewable, so that you can extend them for an additional period of cover at the end of the term regardless of your state of health at the time, while others are convertible to a whole of life or endowment policy regardless of your health. These policies cost more than level term.

Increasing term	Some policies have an element of inflation proofing. You either have the option to increase the cover from time to time by a set percentage, or in some cases, the amount of cover increases automatically by a set percentage or perhaps the rate of inflation. These policies also cost more than level term assurance.
Decreasing term	This is like level term, but the amount of cover reduces each year. Decreasing term is typically used to cover a liability that you expect to decrease year on year, such as paying school fees until a child reaches the age of 18. The cost of this cover is less than level term assurance because the overall amount of insurance provided over its lifetime is lower.
Mortgage protection	This is a type of decreasing term assurance, but the cover reduces in line with the outstanding capital on a repayment mortgage where you pay off some of the capital every month. The higher your mortgage interest rate, the more slowly the outstanding mortgage capital falls each year. It is important to ensure that the interest rate specified in the policy matches the mortgage it is intended to cover, or that the rate is higher than the interest rate you expect at any time during your mortgage.
Family income benefit	This type of policy pays an annual sum if you die during the term of the policy and the payments continue until the end of the term. Family income benefit can provide the highest initial cover for the lowest cost because it is effectively a form of deceasing insurance.

Make sure you're aware of the different types of policies.

Example – family income benefit

Mark has twin children, aged five. He wants to ensure that if he died, the family would be protected until the twins reach 21. He feels they would need £30,000 a year for this and takes out a family income benefit policy to cover the liability. If he were to die in year one, the policy would pay £30,000 a year for 16 years – a total of £480,000. If he were to die two years before the end of the term, it would pay £60,000 in total.

Life cover from your pension scheme If you are employed, you may well have life cover from your employer and you should generally take this cover into account when deciding how much insurance you need.

Relevant life policies Employers can take out these policies on the lives of employees. They are not part of their pensions, but they have many of the same tax advantages.

Joint life policies There may be situations where you could take out a policy on more than one life. The policy could then pay out after both the insured people have died

– sometimes used for inheritance tax planning. Alternatively, the policy might be arranged so that it pays out when the first of the insured people dies. That would mean, however, that the second person would no longer be covered by the policy after the first of the couple dies.

Ensuring the right people get the money

The best way to ensure that the proceeds of a life policy are paid to the people you intend to benefit is generally to arrange for the policy to be in a trust. The most appropriate type of trust is generally one that gives the trustees discretion or flexibility about how they distribute the benefits, but it is a good idea to get advice about this. If you die, the policy proceeds will be paid to the trustees and then the beneficiaries, not into your estate. This arrangement could save IHT and should speed up the payment to the beneficiaries.

There are other ways to set up life policies. The person you want to benefit could take out the policy – the so-called life of another basis. In some circumstances this can be a wise arrangement, especially if the potential beneficiary wants to be certain that the premiums on the policy are being paid. But mostly it is preferable to arrange for a policy to be in trust.

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Health insurance

The purpose of health insurance is to provide some money if you fall seriously ill or have an accident, potentially affecting you for many years. In this case, you would probably stop earning although your financial needs might well be greater than ever. The state benefits you would receive would be relatively low and unlikely to provide sufficient income to meet your needs, especially if you have substantial rent or mortgage payments to make. You might also need capital, for example to make adaptations to your home or to pay off loans or other liabilities.

Virtually everyone who is working needs some kind of health insurance to provide financial protection if their earnings are affected by serious illness or disability. Even if you have no financial dependants, there is a very strong chance that you will need health insurance.

Income protection insurance

Income protection – sometimes called permanent health insurance – pays a weekly or monthly income if you cannot work because of illness or disability. You may think that you do not need to worry about this kind of cover, but the fact is that in the UK there are over 11 million people with a limiting long-term illness, impairment or disability. The prevalence of disability rises with age. Around 6% of children are disabled, compared to 16% of working age adults and 45% of adults over State Pension age.

You can generally be insured to receive a benefit of up to about half to two-thirds of your pre-tax income. If you have no income, you may still be able to take out a policy, but the maximum payout will be limited, generally to an income of about £20,000 a year.

Some employers provide income protection insurance, but a very large number do not. Employers are only legally obliged to pay employees, in the form of Statutory Sick Pay, for the first 28 weeks of their being unable to work because of an illness or injury; even then not everyone will qualify, and the employer does not have to pay

the full salary. It is worth specifically checking the position with your employer. If your employer provides cover, the benefits generally continue to be subject to income tax and national insurance contributions, at least initially, but the premiums are usually not taxed as a benefit in kind. If you take out the cover yourself, the benefits are tax free but you do not get tax relief on the premiums.

Income protection insurance pays after a waiting period on each claim, and can usually continue to pay you up to retirement age. The cover normally lasts until you are aged 60 or 65, but you can arrange the insurance for much shorter periods – say five or ten years – and this cover is much cheaper because it is substantially less valuable. The chances of having a serious illness or disability increase substantially as you grow older.

Planning point

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Example – income protection cover

David works as an IT manager for a distribution firm. He earns a good wage and he lives a comfortable lifestyle. In the event of being unable to work due to illness, he would receive full pay for up to four weeks but would then only receive Statutory Sick Pay and, later, state benefits. He would not be able to continue to meet his commitments and may have to sell his flat should the illness continue into the long term. David might consider income protection to provide an ongoing income after his employer stops paying him. This could continue until his selected retirement age or, if he wanted to keep premiums down, for a limited term of, say, five years.

Exclusions It is always worth checking the finer details and exclusions on income protection insurance policies, for example if the illness is caused by drugs or alcohol abuse. Policies vary to some extent between different insurance companies. Almost all illnesses are generally included in the cover, but most have a few excluded illnesses. There is also an important difference between being covered for being unable to work at your own occupation and cover for being unable to work at any occupation. It is much better to have the first type of cover, even though it is likely to be more expensive. Even if you cannot work at your own occupation, under the wider definition the insurer could insist on you undertaking some other work.

Insurers will generally only pay a proportion of your recent earnings as benefits, which can be hard for people who are self-employed or have fluctuating earnings.

Inflation protection It is normally advisable for income protection insurance to be inflation protected in two main ways. You should be able to increase the level of cover from time to time regardless of your state of health, or the cover should increase automatically in line with inflation or some fixed percentage. But it is also important to make sure that the benefit payments themselves keep pace with inflation. If the benefit payments never increased after you fell ill and could not work, their real value would be gradually eroded over the years.

Underwriting Insurers are careful when people first apply for income protection insurance. If you have a health issue, the insurance company may exclude the particular problem, or they may increase the premium or possibly decide not to insure you. Insurers also pay considerable attention to your occupation. You will get the best terms if you work in an office, mostly indoors and do little or no manual work. The cover is much more expensive for people who work with machinery or in relatively hazardous places like factories and farms.

Claiming If you have to make a claim under the policy, the insurance company will continue to pay you the benefit until you are well enough to return to work. Then if your illness recurs, they should start paying the benefit again. Unsurprisingly they will want to check from time to time that claimants are genuinely incapacitated. Income protection can be relatively expensive compared to some other forms of life cover, but can be very valuable if you fall seriously ill.

Critical illness insurance

Critical illness insurance pays a lump sum if you are diagnosed as suffering from a specified illness. Over 30 conditions may be covered, including some forms of serious cancers, heart attack and stroke. Some providers may cover significantly more – even up to 100 different conditions.

The advantage of critical illness insurance is the benefit is paid very early, shortly after diagnosis of the illness, although generally you must wait and survive 30 days from diagnosis – unlike the usual longer waiting periods of income protection. It is also in the form of a lump sum that can allow you to make rapid adjustments to your lifestyle and pay off loans. The main drawback is that this type of health insurance only covers a limited set of conditions. These are common disabilities, but critical illness insurance generally does not cover some important conditions, such as most mental illnesses.

It's always worth checking conditions and exclusions on income protection insurance policies. Policies vary to some extent between different insurance companies.

People often take out critical illness insurance to cover a mortgage or other loan. Because you are significantly more likely to have a critical illness than die whilst you are of working age, it is more expensive than life insurance. But this reflects the likelihood of needing to claim on the policy. Critical illness insurance is an important and valuable addition to income protection, but it should not normally be regarded as a replacement for it.

Accident, sickness and unemployment insurance

Accident, sickness and unemployment (ASU) insurance pays monthly income for up to one or two years only if you cannot work because of illness, disability or unemployment. Some policies pay off any loan if you die. People often take out ASU insurance in conjunction with a loan. Policies usually last for the term of the loan or up to retirement age. The unemployment part of the insurance is generally limited to employees; self-employed people should not take out this part of the cover.

Medical insurance

The final area to consider is medical insurance. These are policies that help you to afford the cost of private medical treatment.

Private medical insurance (PMI) pays for private health treatment. Depending on your budget, you choose what you want covered – just in-patient or day-patient treatment, or out-patient consultations and medical tests. PMI pays for the treatment of acute conditions only. It does not cover chronic conditions and pre-existing conditions may also be excluded.

Health cash plans pay for everyday health costs, typically 75%–100% of costs for dentistry, optical and consultation costs, plus a small sum for each day spent in hospital,

subject to an annual limit. Other dental options include capitation and maintenance plans, which are agreed with your dentist and cover likely costs over the next year. Dental insurance is also available. Plans may be subject to an initial waiting period to stop people taking out cover for known treatment and then cancelling the policy.

How we can help

Insurers are constantly looking at new ways to meet people's needs, such as through life insurance that includes critical illness and/or income protection insurance, which may be cheaper. It is important to look at your options – what do you need most now? How much cover do you need? Can you defer some cover until a future date? We can recommend the right policy which will be set up in the most effective and economical way, our role is to do three things:

1. **Know enough about you to make the right recommendations**. We take the time to understand your financial situation, your preferences and views. We don't expect you to be an expert on life insurance, but we need to know your attitude to risk. Whether for example, you accept premiums may rise, or if you want a guaranteed solution.

2. **Help you to identify priorities**. If you were insured against absolutely everything, like most people you may find premiums unaffordable. Working out how things might change in future and prioritising matters could be a sensible thing to do.

3. **Recommend solutions to meet your needs**. The right policy is important, but a will or writing policies in trust could be too.

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